

Effective as of 1.1.2012

Price list for basic services

	VAT 0 %	23 %		VAT 0 %	23 %
Electricity supply services			Metering services⁸		
Installation of meters in a new place of electricity use and connection of the place of electricity use to the network ¹	<i>Free of charge</i>		Replacement and checking of meters ⁹ €/each	97.56	120.00
Connection of electricity:			Additional meter reading ordered by customer	<i>Free of charge</i>	
On the next working day	<i>Free of charge</i>		Connection of pulse line to the electricity meter ¹⁰ €/each	78.05	96.00
On the same working day			Other metering installation work as hourly work €/h		
- to a remotely connected metering point ²	<i>Free of charge</i>		During working hours (8 a.m.-4 p.m.)	52.03	64.00
- to a metering point without remote connection ³ €/each	40.65	50.00	At other times	72.36	89.00
Connections carried out at other times ⁴ €/each	81.30	100.00	Travel time	52.03	64.00
Electrical connection or disconnection ⁵ €/each	83.74	103.00	The materials required by installations shall be invoiced separately.		
Interrupted installation visit due to inadequate preparedness for installation or connection €/each	104.07	128.00	⁸ Metering service work is charged by Mitox Oy, the subcontractor authorised by Helen Sähköverkko Oy.		
¹ The installation of meters and connection to the metering point require meter installation preparedness at the metering centre and a valid electricity purchase contract. Please note that a failure to keep an appointment results in a charge of € 128 (VAT 23%) for the customer.			⁹ The customer can have the correctness of the meter and metering checked. If there is a fault in the meter or metering or if it fails to meet the general terms of contract or official regulations, no checking fee will be charged.		
² Remote electricity connections are carried out on weekdays between 8 a.m. and 6 p.m.			¹⁰ Connection of pulse line requires that the present meter used for invoicing purposes, located in the place of electricity use, has a pulse output. If the pulse line is connected in conjunction with other work, or if subsequent pulse line connection are made on the same work site, a fee of € 50 (VAT 23%) is charged for the connection of a pulse line.		
³ Orders for manually connected sites must be submitted before 2 p.m.			Invoicing services		
⁴ Connections carried out during on-call hours shall comply with the price list regardless of the technology.			Additional bill based on extra meter reading €/each		
⁵ The connection/disconnection of the metering point will be carried out and charged by a contractor authorised by Helen Sähköverkko Oy.			8.13 10.00		
Replacing and sealing of fuses⁶			Copies of the bill €/each		
Replacement and sealing of main fuse €/each	52.03	64.00	2.44 3.00		
Sealing of main fuse	<i>Free of charge</i>		Basic invoicing and consumption reports €/site		
⁶ Helen Sähköverkko Oy should be notified of replacements and changes in the main fuse, telephone 09 617 2886 or fax 09 617 2899.			8.13 10.00		
Kiosk meter boxes			Reporting service €/h		
Deployment of a new kiosk meter box €/each	1804.88	2220.00	43.09 53.00		
Rent of a kiosk meter box €/month	65.04	80.00	Delivery charge €/each		
Special services of electricity network			5.69 7.00		
Maintenance connection and/or disconnection of transformer of substation ⁷ €/each	573.17	705.00	Customer-specific data are sent only directly to the customer or to a party authorised in writing by the customer. More extensive reports (exceeding 5 pages) are usually charged as hourly work.		
Testing of the fuse-switch disconnector of transformer substation €/each	101.63	125.00	Collection charges		
⁷ The customer shall fill in the order form on maintenance connections and/or disconnections of transformer substations that is available on our website at www.helen.fi and send it as an attachment to an email message to HelenSähköverkko Oy's control centre. The control center's email address is kytchentatilauskset@helen.fi.			Payment reminder €/each		
			5.00 –		
			Disconnection/collection notice €/each		
			5.00 –		
			Collection fee for disconnection and reconnection of services €/each		
			40.65 50.00		
			Penalty interest on bills paid after the due date stated in the invoice shall be in accordance with the Interest Act. The valid penalty interest rate is stated in the invoice. Interest and collection charges are debited in connection with the customer's next electricity bill. When electricity supply that has been disconnected due to unpaid bills is reconnected, the connection charges employed will be those mentioned above. Outstanding bills will be transferred to a collection agency for collection. No VAT is charged on the payment reminder and disconnection/collection notice fees.		
			Helen Sähköverkko Oy is responsible for electricity distribution and provision of network services in the Helsinki area.		