

Effective as of 1.7.2010

## Price list for basic services

	VAT 0%	23%		VAT 0%	23%
<b>Supply of electricity</b>					
Installation of meters in a new place of electricity use and connection of the place of electricity use to the network *	Free of charge				
Connection or disconnection of electricity €					
Time of delivery: 2 working days	Free of charge				
On the next working day	36.89	45.37			
On the same working day (to be ordered by 2 p.m.)	81.97	100.82			
Outside working hours (the order is placed after 2 p.m. on weekdays, or on weekends and holidays)	131.15	161.31			
Electrical connection or disconnection €	154.10	189.54			
Connections and disconnections are carried out until 9 p.m.					
* Please note that a failure to keep an appointment results in a charge of € 62.51 (VAT 23%) for the customer.					
<b>Having the meter and metering checked</b>					
Replacement and checking of meter €	98.36	120.98			
The customer can have the correctness of the meter and metering checked. If there is a fault in the meter or metering or if it fails to meet the general terms of contract or official regulations, no checking fee will be charged.					
<b>Replacement and sealing of fuses</b>					
Replacement and sealing of main fuse €/visit	50.82	62.51			
Sealing of main fuse	Free of charge				
Helen Sähköverkko Oy should be notified of replacements and changes in the main fuse, tel. 09 617 2886 or fax 09 617 2899.					
<b>Metering services</b>					
Deployment of hourly metering as ordered by the customer € *	155.74	191.56			
Programming of hourly data collection device upon request of customer €	79.51	97.80			
On-site reading of hourly data collection device €/visit **	84.43	103.85			
Connection of pulse line € ***	80.33	98.81			
Other metering installation work as hourly work €/h ****					
During working hours (8 a.m.-4 p.m.)	50.82	62.51			
At other times	69.67	85.69			
Travel time	50.82	62.51			
* This can be ordered only if the front fuse used in metering is over 63 A.					
** The charge is collected, if the customer's communication link is out of service.					
*** Connection of pulse line requires that the present meter used for invoicing purposes, located in the place of electricity use, has a pulse output. If the pulse line is connected in conjunction with other work, or if subsequent pulse line connections are made on the same work site, a fee of € 49,40 (VAT 23%) is charged for the connection of pulse line.					
**** Other materials required by installations shall be invoiced separately.					
<b>Kiosk meter boxes</b>					
Deployment of a new kiosk meter box €	1,803.28	2,218.03			
Rent of a kiosk meter box, €/month	64.75	79.64			
<b>Meter reading and invoicing</b>					
Reading conducted by customer and its processing	Free of charge				
Reading due to customer switching, once a year	Free of charge				
Additional meter reading ordered by customer €	20.49	25.20			
Additional bill based on extra meter reading €	7.37	9.07			
<b>Maintenance connection and/or disconnection of transformer substation and testing of fuse-switch disconnecter</b>					
Maintenance connection and/or disconnection of transformer substation €	571.31	702.71			
Testing of the fuse-switch disconnecter of transformer substation €	101.64	125.02			
The customer shall fill in the order form on maintenance connections and/or disconnections of transformer substations that is available on our website at <a href="http://www.helen.fi">www.helen.fi</a> and send it as an attachment to an email message to Helen Sähköverkko Oy's control centre. The control centre's email address is <a href="mailto:kytkentatilaukset@helen.fi">kytkentatilaukset@helen.fi</a> .					
<b>Delivery of print-outs</b>					
Copies of the bill €	2.00	2.46			
Basic invoicing and consumption reports €/site	8.00	9.84			
Reporting service €/h	40.98	50.41			
Delivery charge €	5.00	6.15			
Customer-specific data are sent only directly to the customer or to a party authorised in writing by the customer. More extensive reports (exceeding 5 pages) are usually charged as hourly work.					
<b>Collection charges</b>					
Payment reminder €	5.00	-			
Disconnection/collection notice €	5.00	-			
Collection fee for disconnection and reconnection of services €	40.98	50.41			
Penalty interest on bills paid after the due date stated in the invoice shall be in accordance with the Interest Act. The valid penalty interest rate is stated in the invoice. Interest and collection charges are debited in connection with the customer's next electricity bill. When electricity supply that has been disconnected due to unpaid bills is reconnected, the connection charges employed will be those mentioned above. Outstanding bills will be transferred to a collection agency for collection. No VAT is charged on the payment reminder and disconnection/collection notice fees.					
Helen Sähköverkko Oy is responsible for electricity distribution and provision of network services in the Helsinki area.					