

Price list for additional services in district heating and cooling

Effective as of 1 August 2023

Services	0% VAT	24% VAT
Additional instructions in the use of district heating equipment on site €/each	80,65	100,00
Installation of pulse output for consumption data €/each	350,00	434,00
Dimensioning of customer's district heating equipment €/each (Free of charge for property owners and housing managers)	161,29	200,00
Reinspection of customer equipment €/each (Charged to the contractor)	161,29	200,00
Collection of meter readings on the site €/each	64,52	80,00
Collection disconnection fee €/each	120,97	150,00
Reconnection after collection disconnection €/each	120,97	150,00
Representation in the Sävel+ service €/each (Reporting of several metering sites)	10,00	12,40
Inspe användning of the meter ¹		
Meter size DN 20-50	454,00	562,96
Meter size DN 80 and higher	597,00	740,28
Modification work on the connection ²		
Termination of a district heat connection ³		
Copies and various printouts	0% VAT	24% VAT
Additional reports and consumption data €/hour	48,78	60,49
The copying/scanning of the device information of the customer etc. €/hour	80,65	100,00
Printouts €/piece	4,03	5,00
Collection charges	0% VAT	24% VAT
Sending a payment request €, exclusive of VAT	5,00	5,00

¹ The customer has the option to have the validity of the meter and metering verified. If there is a fault in the meter or metering or it fails to meet the general terms of contract or official regulations, no inspection fee will be charged. The fee includes meter replacement and the calibration of the removed meter on a test bench.

² Helen has the right to charge the customer for the costs of modification work on the connection in each case separately.

³ If the connection fee is non-refundable, Helen has the right to charge the customer for the costs of the termination of the district heat connection (i.e. any dismantling of the branch line and other equipment and devices necessary for the supply of heat and disconnecting the customer from the network). Costs may incur, for example, from planning and supervision tasks, street excavation fees, interruption to the network operation, earthmoving works, pipeline works, and asphaltting, etc. The total average cost of termination is 4,941.00 € (6,126.84 € incl. 24 % VAT). In contrast, a fixed service fee of 1,000.00 € (1240.00 € incl. 24 % VAT) is used for consumer customers.

Late payment interest on bills paid after the due date is in accordance with the Interest Act. The effective late payment interest is stated on the bill. Interest and collection fees are charged in connection with the customer's next district heating and district cooling bills. The above-mentioned reconnection fee is charged when delivery has been disconnected due to unpaid bills. The collection of unpaid bills will be transferred to a debt collection agency. No value added tax is charged on payment request, disconnection and collection notification fees.